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# **Bright Sky App**

Bright Sky is a free, user-friendly app developed in collaboration with UK-based charities and organisations to support individuals experiencing domestic abuse or those concerned about someone they know. It aims to be a comprehensive resource for guidance and assistance.

# The rationale for Covert Apps

Covert apps like Bright Sky are imperative for victims' safety because they provide a discreet and secure way to document incidents and seek help without alerting the abuser. This is crucial as many victims fear retaliation or escalation of violence if their actions are discovered. By offering features like secure incident recording and emergency contact buttons, these apps empower victims to take control of their situation and access support safely (Refuge, n.d.; Office for National Statistics, n.d.; Victim's Commissioner, 2022).

# Key Features of Bright Sky:

#### 1. UK-wide Directory of Support Services:

- Bright Sky includes a directory of domestic abuse support services across the UK. Users can search for local services by entering their postcode, providing a vital lifeline for those in need (Hestia, n.d.).

#### 2. Safety Assessment Tool:

- This tool helps users evaluate the safety of their relationship through a series of questions, offering insights into their situation and the risk levels they may be facing. It is designed to help individuals recognise signs of abuse and take appropriate actions to protect themselves (College of Policing, n.d.).

#### 3. Journal for Incident Recording:

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## Author: Laura Prince (Pseudonym)

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## Contact: nurseagainstabuse@gmail.com

- Users can securely record incidents of abuse using text, audio, photo, and video entries. These entries are stored securely within the app, ensuring privacy and safety, which is crucial for legal proceedings or seeking further support (Hestia, n.d.).

#### 4. Resources and Advice:

- The app provides resources and advice on recognising different forms of abuse, safely leaving an abusive relationship, and supporting others who may be experiencing abuse. It also offers guidance on creating a personalised safety plan and accessing legal and financial assistance (College of Policing, n.d.).

#### 5. Support for Friends and Family:

- Bright Sky provides valuable resources for friends and family members who want to offer support, including guidance on approaching conversations about abuse and helping someone access professional services (Hestia, n.d.).

#### 6. Educational Content:

- The app includes articles, videos, and infographics to raise awareness about domestic abuse and its impact, empowering users with knowledge and fostering a more informed and supportive community (Hestia, n.d.).

#### 7. Emergency Assistance:

- An emergency contact button provides immediate access to emergency services, ensuring that users can get support when needed most (College of Policing, n.d.).

#### 8. Confidentiality and Security:

- User confidentiality and security are prioritised, with all data securely stored within the app and protected by a password, ensuring safe documentation and access to support without fear of exposure (Hestia, n.d.).

## Additional Enhancements:

-Multi-Language Support: Multiple language options cater to diverse linguistic backgrounds.

- Integrated Help Feature: A help button provides instant access to support services and resources.

-Voice Activation: Voice-activated commands enable hands-free operation in critical situations.

- Customisable Alerts: Users can customise alert messages and emergency contact lists.

-Community Support: Forums or chat features allow users to seek support from others with similar experiences.





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# Key Beneficiaries:

1. **Survivors of Domestic Abuse**: Individuals needing secure documentation and access to support services.

2. Single Parents: Those managing their children's and their safety.

3. Individuals with Health Conditions Benefit from the emergency contact button.

4. Frequent Travellers: Using the app for monitored journeys and safety.

5. Elderly Individuals: Feeling safer and more secure.

6. **Ethnic Minorities and Marginalised Communities:** Discreet assistance for those facing additional risks and barriers.

## Social Class and Internet Access:

- Middle and Upper Social Classes: Typically have better smartphone access and stable internet connections.

-Lower Social Classes: Efforts to provide affordable smartphones and data plans can help bridge the gap, with community outreach programmes facilitating access.

## Addressing Internet Access Challenges:

- Offline Capabilities: Help users document incidents in areas with unstable connections and upload data later.

- Public Internet Access Points: Libraries and community centres can assist those without personal internet access.

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# **Information Documented:**

- 1. Text Entries: Document incidents and conversations with timestamped entries.
- 2. Images: Upload photos with full metadata to corroborate facts.
- 3. Audio and Video Recordings: Record evidence for legal proceedings.
- 4. Secure Communication: Use secure in-app messaging for protection and anonymity.
- 5. Emergency Contacts: Manage a list of trusted contacts.

## Additional Features:

-Multi-Media Uploads: Comprehensive documentation capabilities.

-Continuing Education and Training: Materials to help users and organisations utilise the tool effectively.

-Compliance with Legal Standards: Ensuring privacy and security standards.

# Accessing the App:

- 1. **Download**: Free on the Apple App Store and Google Play Store.
- 2. Installation: Install the app on your smartphone.
- 3. Setup: Create an account and set up your profile, including emergency contacts.

# Navigating the Platform:

- 1. Login: Use your credentials to log in.
- 2. Dashboard: Access your main dashboard to activate safety features.

3. **Safety** Features: Use tools like the safety assessment tool, incident journal, and emergency contact button.

- 4. Settings: Customise your settings, including language preferences.
- 5. Help & Resources:: Access help materials and resources.





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